

## Group/System Functioning

*The following statements describe the functioning of the group or system that has been involved in developing and coordinating your county's approach for meeting the needs of children/youth/families. Please circle the response that best fits how you think the group/system functions*

<b>Those involved in developing and coordinating our county's approach to meeting the needs of children/youth/family:</b>		<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Uncertain</b>
a.	Understand and agree on mission and goals.	1	2	3	4	5
b.	Collectively decide on where to focus efforts.	1	2	3	4	5
c.	Have established an effective communication process.	1	2	3	4	5
d.	Have established effective leadership.	1	2	3	4	5
e.	Have strong commitment from the leaders of the organizations they represent.	1	2	3	4	5
f.	Represent a cross-section of those who have a stake in ensuring the safety and well-being of children/youth/families.	1	2	3	4	5
g.	Have established a formal organizational structure.	1	2	3	4	5
h.	Are influential in this county.	1	2	3	4	5
i.	Encourage the use of evidence-based programs and practices.	1	2	3	4	5
j.	Regularly review and evaluate progress toward improving services in our county.	1	2	3	4	5
k.	Involve families in all efforts to improve the delivery of services to children/youth/families.	1	2	3	4	5
l.	Are strongly committed to developing and coordinating our county's approach to meeting the needs of families.	1	2	3	4	5
m.	Have policies and procedures to ensure that staff with relevant education, training, experience, and licensure (when appropriate) are hired to deliver services.	1	2	3	4	5
n.	Have incorporated an array of services into a system that fully addresses the needs and circumstances of children/youth and families.	1	2	3	4	5

## Progress to Date

*The following statements address your county's progress toward improving services in a particular system or service area to children/youth/families. Please mark the response that best fits what you think about your county's progress to date.*

The following is generally true in our county:	Strongly Agree	Agree	Disagree	Strongly Disagree	Uncertain
a. The directors of organizations that provide services (in a particular system or service area) work together effectively.	1	2	3	4	5
b. Staff in organizations that provide services in this system/service area know who to contact in other agencies regarding client services.	1	2	3	4	5
c. Staff who coordinate services across organizations in this system/subject area work together effectively.	1	2	3	4	5
d. Adequate culturally appropriate services are available.	1	2	3	4	5
e. Families who may be candidates for services are aware of the range of services available.	1	2	3	4	5
f. Families who may be candidates for services know how to access services.	1	2	3	4	5

### Organizations within your system or service area:

a. Work together to address challenges and solve problems.	1	2	3	4	5
b. Work together to avoid duplication of services.	1	2	3	4	5
c. Share resources (e.g., funding, staff, co-location, equipment, supplies, marketing).	1	2	3	4	5
d. Effectively maintain interagency client confidentiality.	1	2	3	4	5
e. Participate in cross-program training.	1	2	3	4	5

**Staff in organizations that provide services in this system/service area in our county:**

a.	Can access the client level information they need from other organizations or programs that also serve children/youth/ families.	1	2	3	4	5
b.	Are kept informed, when appropriate, about the progress of their clients who are referred to other organizations.	1	2	3	4	5
c.	Reflect the diversity of our county.	1	2	3	4	5
d.	Are sensitive to issues of cultural diversity.	1	2	3	4	5

## Challenges

*The following statements describe various circumstances that may have challenged your county's efforts to better coordinate or improve services. Please circle the response that best fits what you think about the challenges your county has faced.*

Please rate the degree to which each of the following is a challenge to coordinating or improving services for children/youth/ families:		Substantial Challenge	Moderate Challenge	Minor Challenge	Not a Challenge
a.	Different eligibility criteria across programs.	1	2	3	4
b.	Restrictions on sharing of client information.	1	2	3	4
c.	Insufficient number of staff to facilitate coordination.	1	2	3	4
d.	Inadequate cross-program training.	1	2	3	4
e.	Different reporting requirements across programs.	1	2	3	4
f.	Poor client follow-up across agencies.	1	2	3	4
g.	Restrictions on use of funds.	1	2	3	4
h.	Insufficient time to engage in coordination efforts.	1	2	3	4
i.	Philosophical differences among professionals.	1	2	3	4
j.	Families resistant to some aspects of coordination efforts (e.g., decline to participate in joint case meetings).	1	2	3	4
k.	Community attitudes about self-reliance; family resistance to seeking help.	1	2	3	4

<b>Work on developing and coordinating our county's approach to meeting the needs of children/youth/families has resulted in:</b>		<b>Strongly Agree</b>	<b>Agree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Uncertain</b>
a.	Increased awareness within the provider community of the specific types of services available.	1	2	3	4	5
b.	Improved ability to focus efforts and allocate resources.	1	2	3	4	5
c.	Improved targeting of services and programs.	1	2	3	4	5
d.	New or improved networks and relationships among organizations in the county.	1	2	3	4	5
e.	Increased countywide awareness of efforts to improve services.	1	2	3	4	5
f.	Establishment of new services or programs.	1	2	3	4	5
g.	Increased sharing of resources (e.g., joint funding, staff, space, equipment, supplies, marketing).	1	2	3	4	5
h.	Increased co-sponsorship of events (e.g., community resource fairs).	1	2	3	4	5
i.	Increased joint projects or services (e.g., grant writing).	1	2	3	4	5
j.	Increased interagency referrals.	1	2	3	4	5
k.	Increased interagency communication.	1	2	3	4	5
l.	Reduced "turf" issues among community agencies and organizations.	1	2	3	4	5
m.	Decreased duplication of services.	1	2	3	4	5
n.	Increased use of common forms for collecting or transmitting client information (e.g., intake, referral).	1	2	3	4	5